

HOURS & FLOWERS - A QUICK REFERENCE GUIDE

<u>VISITING HOURS:</u> The Burial Park and Mausoleum are **OPEN EVERY DAY** of the year **FOR VISITING**. The main gate and mausoleum are opened by 8:30 a.m. every day and are closed and locked at dusk.

OFFICE HOURS

OPEN: Monday through Friday from 8:30 a.m. to 4:30 p.m. **CLOSED:** The office is closed on weekends and holidays.

SERVICE HOURS: Upon provision of proper notice and authorization, services can be scheduled as follows:

Casket Interment & Mausoleum Entombment: Monday to Friday / 9:30 a.m. to 3:30 p.m.

Urn Interment: Monday to Friday / 9:00 a.m. to 3:30 p.m. **Cremation:** Monday to Friday / 8:00 a.m. to 3:30 p.m.

<u>SATURDAY SERVICES – Burial or Cremation:</u> Saturday services can be accommodated on an 'as requested' basis. There is an overtime fee charged for all Saturday services.

SUNDAYS, STATUTORY & OBSERVED HOLIDAYS: Out of respect for our residential neighbours and in compliance with our collective bargaining agreement no services of any type are conducted on Sundays or holidays.

FLOWERS: Our mission is to maintain the Burial Park in a tidy and dignified manner. We appreciate your help in achieving this goal by observing the following guidelines when leaving flowers at memorial sites.

OUTDOORS

- From March 1 through November 30: Only fresh, cut flowers that fit in Burial Park approved and provided vases are permitted on graves and memorial sites. Artificial flowers, potted plants, other tributes or adornments that do not comply with this rule may be removed without notice.
- From December 1 through February 28...Artificial floral tributes, small seasonal displays along with fresh, cut flowers that fit in Burial Park approved and provided vases are permitted on all memorial sites.
- March 1...Spring Clean Up...In anticipation of the trimming and mowing season spring clean-up and removal of artificial and seasonal tributes commences on March 1.
- Woodlands Green Burial Zones: Placement of cut flowers, potted plants, or other grave adornment is prohibited. Only authorized, indigenous plant materials, planted by Burial Park staff, are permitted in Woodlands zones.

MAUSOLEUM

Only artificial floral tributes placed in approved crypt and niche vases may be placed indoors at the mausoleum.
Cut flowers and plants are not permitted indoors in the mausoleum at any time and will be removed immediately without notice.

Floral tributes or lot adornments that infringe on any adjacent memorial site – outdoors or at the mausoleum – or that are deemed deteriorated, unauthorized or inconsistent with community standards may be removed by the Burial Park without prior notice.