



COVID-19: UPDATE: MARCH 24, 2020. At Royal Oak Burial Park, we care deeply about your health & well-being and the health & well-being of the men and women in our workforce. Therefore, we have taken the following initiatives considering the rapidly evolving public health concern, until further notice:

Closing our doors to all casual visits

At Need Services: If you have experienced the loss of a loved one, our professional staff can be contacted, and a full range of services can be provided via an appointment (which will be carried out using social distancing measures and only 2 family members will be permitted in the office at a time) or we can look after your needs via telephone or email.

Graveside Services: We will continue to provide burial services. As families complete their graveside service and have departed, our staff will then commence closing the grave. If families have arranged to view the casket lowering and/or grave filled in, we request that only 2-4 family members be present, standing in the area designated by our staff, to comply with Health & Safety regulations and to minimize the transmission risks to those in attendance and our staff.

PreNeed Services: If you are looking to make pre-arrangements for your family, please call our office to discuss your options which include looking after your needs remotely, via telephone or email.

Witness Cremations: Only two (2) family members will be permitted in the Crematorium for witness cremations at this time. No exceptions.

Cremation Services: We will continue to provide cremation services.

Chapel Use: Effective immediately, our chapel and reception facility are not available for services.

All in-person interactions with our staff will require the mandatory completion of our COVID-19 document (answering questions referencing BC's Covid-19 Symptom Assessment Tool).

Family History Information: If you are looking for family history information or the location of your loved one in our beautiful Burial Park, please visit our website at www.robp.ca and complete the online request form with as much information as possible and email back to us we will check our records and email the information to you as soon as we can.

For General Inquires:

We ask that families with general inquiries or looking to make a payment to call our office at 250-658-5621.

These protocols have been put in place based on the information provided by the Federal and Provincial Governments, National Health Agencies and will be updated as the situation continues to evolve.

Our apologies for any inconvenience these initiatives may cause, our main concern is to our staff and the community we serve, and we very much appreciate your support during this time.



ROYAL OAK BURIAL PARK

A beautiful place to remember.

We are a small organization; illness of just a few could force the closure of our office.